

ATTACHMENT K - REFERENCE QUESTIONNAIRE

The St. Lucie Public School (SLPS) as a part of the ITB process requires proposing Vendor to submit a minimum of three (3) business references as required within this document. The purpose of these references is to document the experience relevant to the scope of work and provide assistance in the evaluation process.

The Bidder is required to send the following reference form to each business reference listed on Attachment E. The business reference, in turn, is requested to submit the Reference Form directly to the SLPS by the date indicated on the form for inclusion in the evaluation process. The form and information provided will become a part of the submitted bid. The business reference may be contacted for validation of the response. It is the Proposer's responsibility to verify their references have been received by SLPS by the date indicated on the reference form.

**ATTACHMENT K - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
ITB 25-10
CABLING LABOR AND MATERIALS**

FOR: Network Cabling Solutions, Inc.
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, via email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **February 11, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the solicitation number and title listed at the top of this page.

Company Providing Reference 1NOC, Inc.
Contact Name and Title/Position Jason Muni, President
Contact Telephone Number (561) 350-7296
Contact Email Address jason@1noc.com

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: 1NOC exclusively utilizes the low-voltage and fiber optic services of NCSI for all commercial jobs and has for the past 8+ years.

2. How would you rate this Company's knowledge and expertise?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: NCSI's knowledge and expertise far exceed any expectations and surpass any other competitor.

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: NCSI as always completed all jobs on-time or ahead of schedule and are always up for a challenge.

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: All paperwork is clear, concise, and always presented on-time.

5. How would you rate the dynamics/interaction between the Company and your staff?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Staff is always easy, friendly, and wonderful to work with and the owners truly care about every job they take on.

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Alfredo Morejon Rating: 3

Name: Robert Morejon Rating: 3

Name: _____ Rating: _____

Name: _____ Rating: _____

Comments: Alfredo and Robert are the owners of NCSI and are experts in their industry. They are warm and wonderful people to work with and I appreciate every professional engagement we have done together. I can always count on them to deliver a 'best in the industry' solution.

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: I can always count on NCSI to get the entire job done with peace of mind that any and all cabling infrastructure has been toned, labeled, certified, and works as expected.

8. With which aspect(s) of this Company's services are you least satisfied?

Comments: NCSI, for many years, has only been a positive experience. I cannot comment on anything unsatisfactory.

9. Would you recommend this Company's services to your organization again?

Comments: Absolutely! 1NOC exclusively utilizes NCSI for all cabling and infrastructure needs.